

Email: [warranty@casualcushion.com](mailto:warranty@casualcushion.com)

Phone: 803-329-2932

All cushions and umbrellas have a one (1) Year Warranty for normal wear and tear.

Contract Grade Umbrellas have a three (3) year warranty for the frame and fabric. Residential

#### Casual Cushion Corp Warranty

Garden and Market Umbrellas are not warrantied for commercial use or damage caused by weather.

Printed polyester fabrics are not warrantied against fading.

The factory's sole discretion will determine the method by which the claim is processed. The factory will make the determination of whether to repair or replace the merchandise. If you have a claim, you must fill out a Warranty Form, which is located on our website, or call (803) 329-2932 to request that a form be sent to you via email. All claims must be accompanied with a photograph.