

Hanamint Warranty

Hanamint Corporation, Inc. warrants to the original retail buyer that if the furniture frame fails structurally within five (5) years from the date of purchase. Hanamint will replace the part, repair the frame or replace the entire item at our option. Replacement will be in the original color and style whenever possible. However, equal value replacement will be offered in the event of product discontinuance.. Hanamint warrants the powder coat finish for three (3) years from the date of purchase, including peeling or blistering. Warranty period is one (1) year for wood, cushions, sling fabrics and umbrella frames. This limited warranty applies to residential use only. Hanamint does not warrant against acts of nature, commercial use, normal wear and tear, chipping, fading, exposure to harsh chemicals or solvents, abuse, freeze damage, glass breakage, wind damage or failure to take reasonable care of furniture. Due to the unique nature of hand-applied finishes, fading and wearing of hand-applied finishes is not included in this warranty. Hanamint will not be liable for shipping charges either to or from its warehouse on merchandise returned after 12 months from the date of purchase. When requested, goods must be returned for inspection or a photograph provided to Hanamint Corporation, Inc. or its authorized representative, when requesting parts, replacement or repair. Original proof of purchase must accompany all warranty claims.

Recommended Care:

Requiring little maintenance, our cast aluminum products can be left out all year long and should be unaffected by rain, snow or hot sunshine. A simple wash with a light household liquid soap once a season should ensure that the product will retain its brightness for many years. If necessary, touch-up paint is available from your dealer.